

HANS LOVEJOY

COMMUNICATIONS | STAKEHOLDER ENGAGEMENT | GOVERNANCE | PROJECT DELIVERY

Mullumbimby, NSW | Targeting Brisbane temporary/contract roles | 0412 732 465 | hans@hanslovejoy.com | hanslovejoy.com

Target assignments: AO5-AO7 / APS5-EL1 equivalent | Communications | Engagement | Governance | Project/Program | Research/Policy Support

PROFESSIONAL PROFILE

Senior communications, stakeholder engagement and governance professional with 23 years of experience in high-accountability publishing and public-interest communication, including 15 years leading editorial operations for *The Byron Shire Echo*. Extensive experience working with government officials, MPs, legal counsels, regulators, corporate and community stakeholders; translating legislation, policy and complex issues into clear public-facing communication; applying governance, risk, ethics and quality-assurance standards; and leading teams through high-volume, deadline-driven delivery. Proven trainer and mentor with strong research, writing, facilitation, issues-management and operational coordination capability.

CORE CAPABILITIES

- Strategic and plain-English communication • Stakeholder and community engagement
- Government, regulatory and public-sector literacy • Governance, ethics, risk and quality assurance
- Project and operational delivery • Research, analysis, briefing and issues management
- Training, mentoring and capability development • Supplier, freelancer and contributor coordination
- Digital publishing, CMS and AI-assisted workflows • Complaints, corrections and sensitive matter handling

SELECTED PROFESSIONAL OUTCOMES

- Led a small editorial operation, personally filing more than 1,300 stories over 15 years, maintaining quality and deadlines through changing priorities and constrained resources.
- Maintained long-term working relationships with government officials, elected representatives, legal counsel, corporate spokespeople and community stakeholders, including during sensitive and contested matters.
- Applied governance controls across accuracy, evidence, attribution, right of reply, privacy, conflicts, legal risk, complaints and corrections, with final accountability for publication decisions.
- Trained and mentored junior reporters and contributors through structured workplace learning, including house-style guidance, face-to-face instruction, supervised work, feedback and quality assurance.
- Led investigative and accountability work that resulted in formal scrutiny, including a state EPA investigation into a local council and an alleged conflict of interest within the renewables sector.
- Introduced AI-assisted workflows using staged adoption, human oversight, privacy safeguards and risk-based evaluation of accuracy and limitations.

PROFESSIONAL EXPERIENCE

NSW Ballina MP support role 2026-present

- Casual role with the office of Tamara Smith MP, including research, graphic design and drafting op-eds.

Editor | *The Echo (Byron Shire Echo)* 2011-2026

Functional focus: communications leadership, stakeholder engagement, governance, research, team leadership and operational delivery

- Directed end-to-end editorial and communications operations: planning, research, commissioning, writing, editing, quality assurance, design coordination and pre-press delivery.
- Served as a primary relationship point for government, elected representatives, legal advisers, regulators, businesses, community organisations and members of the public.
- Translated legislation, court proceedings, policy, public administration and technical information into clear, accurate material for non-specialist audiences.
- Managed sensitive issues and competing stakeholder interests while preserving constructive working relationships and applying fairness, privacy and legal-risk controls.
- Supervised journalists, freelancers and contributors, setting expectations, allocating work, reviewing outputs, coaching staff and maintaining consistent standards.
- Coordinated third-party contributors and suppliers through clear briefs, deliverables, deadlines, follow-up and quality assurance.
- Tracked government and regulatory responses to complex issues and maintained follow-through beyond initial announcements or incidents.

Journalist | *The Byron Shire Echo* 2003-2011

- Researched and reported on local government, environment, legal affairs, planning and community issues, requiring evidence review, source validation and concise written analysis.
- Built durable stakeholder networks across government, legal, business and community sectors and developed strong working knowledge of public administration and regulatory processes.
- Produced clear public-facing communication under tight deadlines while balancing accuracy, fairness, confidentiality and legal considerations.

Professional Musician, Bandleader & Educator | Self-employed 1990-present

- Taught double bass and improvisation at the Lismore Conservatorium of Music, planning and adapting structured lessons to individual learner needs and providing ongoing feedback.
- More than 30 years of professional performance and collaborative delivery across jazz, blues, rock and Latin settings, including major Australian festivals.

EDUCATION

Advanced Diploma in Improvisation, Music | Canberra School of Music | 1997-1999

Bachelor of Music (incomplete) | Victoria College of the Arts, Melbourne

ADDITIONAL INFORMATION

- Career objective: transition extensive communications and public-interest experience into Brisbane-based government, public-sector or professional-services assignments.
- Open to temporary and contract roles across communications, stakeholder engagement, governance, project/program support, research/policy support, education/capability and related functions.
- References available on request.